

Seat No. _____

Enrollment No. _____

THE CHARUTAR VIDYA MANDAL UNIVERSITY
BACHELOR OF PHYSIOTHERAPY – SEMESTER 1
APRIL 2026 (REGULAR) EXAMINATION

Course Title: English, Communication and Soft Skills

Course Code: BPT - 107

Total Printed Pages: 02

Date: 16/04/2026

Time: 10:00 AM To 11:30 AM

Maximum Marks: 40

Instructions:

1. There are total 4 Questions given in this paper.
2. All the answer should be written in the answer book.
3. Marks on the right side suggest the total marks of that question.
4. Draw the figure where necessary.

Q.1. Multiple Choice Questions: (MCQs)

(05 × 1 = 05)

1. If she ____ (arrive) earlier, she would have met the director.
 - a) arrives
 - b) had arrived
 - c) arrived
 - d) arriving
2. Which factor most significantly enhances persuasive speaking?
 - a) Repetition without clarity
 - b) Speaking loudly
 - c) Emotional appeal with logical support
 - d) Use of informal tone
3. In email writing, failure to mention the subject clearly may result in:
 - a) Better understanding
 - b) Faster response
 - c) Misinterpretation or neglect
 - d) Improved clarity
4. Which of the following is a psychological barrier to communication?
 - a) Noise
 - b) Anxiety or fear
 - c) Language difference
 - d) Distance

5. A case study requires critical analysis because it:

- a) Focuses only on theory
- b) Avoids decision-making
- c) Deals with hypothetical situations only
- d) Examines real-life problems in depth

Q. 2. Short answers (5 out of 7) (Answer not exceeding 50 words) (5 × 2 = 10)

a. Identify the tense used in the sentence below with explanation :

- 1. The patient is recovering well after surgery.
- 2. She took medicine after lunch.

b. Complete the paragraph with suitable determiners:

Yesterday, I visited _____ hospital in my area. I met _____ doctor who was very kind. _____ doctor explained the treatment clearly. There were _____ patients waiting for their turn. I also saw _____ nurse helping everyone politely.

c. Do you think fluency is more important than accuracy in professional speaking? Justify your answer.

d. Why is tone important in professional dialogues?

e. How would you use non-verbal communication in patient care?

f. Describe the structure of a formal email.

g. Analyze the importance of empathy in patient communication.

Q. 3. Short Notes (3 out of 4) (Answer not exceeding 150 words) (3 × 5 = 15)

a. Prepare a basic format for a patient case study.

b. Suggest ways to improve writing skills.

c. Describe upward, downward, and lateral communication.

d. Explain the importance of pronunciation in communication.

Q. 4. Essay (1 out of 2) (1 × 10 = 10)

a. Draft a group discussion on "Health Awareness and Lifestyle," including multiple participant's opinions.

b. Prepare a detailed report on a medical camp that has been organized in your campus.